Parents Gateway - Instructional Guide
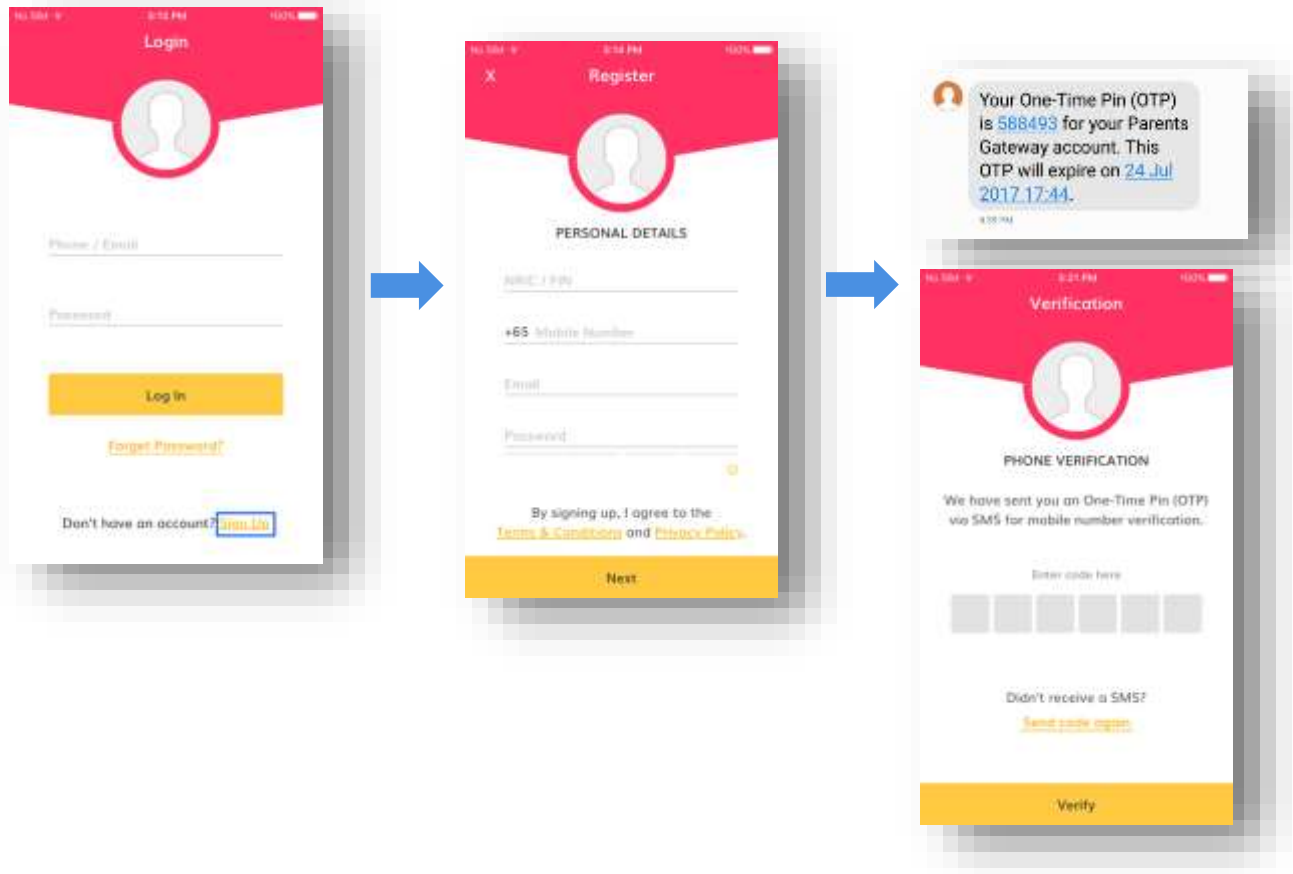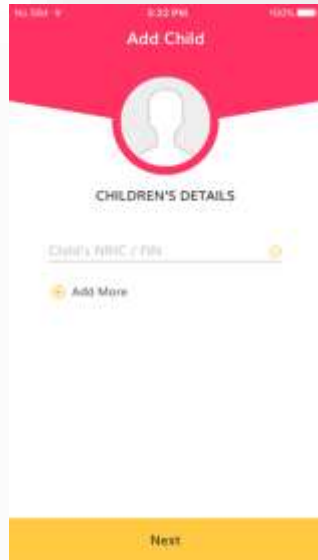
Step 1 - Download Mobile App*

a. Keyword search **"Parents Gateway"** in Apple App Store or Google Play Store to download the mobile app*.

b. '**Allow Notifications'** to receive push notifications.

c. Supported OS Versions: **Android 5.0 or later** & **iOS 9.1 or later**

Step 2 - One-Time Account Registration

1. Tap on "Sign Up".

2. Enter your NRIC or FIN, mobile number, email and password.

3. You will receive an SMS containing a One-Time Pin (OTP). Enter the OTP and Tap on "Verify" to proceed.
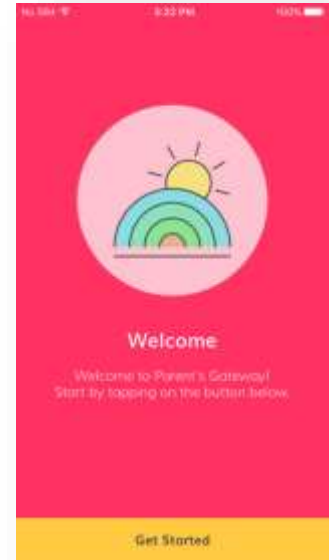
4. Enter your child's BC/NRIC or FIN. Tap on "Add More" to add additional child*. Click "Next" to proceed.

* You can also "add" additional children in the app after account registration is successful.

5. You will see the following message* if you have successfully performed the "Add Child" function Tap on "Continue" to proceed.

*In the example above, "SN" refers to the first letter of the first two words of your child's name e.g. Sally Ng. You can replace this by uploading your child's photo in the app.

6. Account registration is now completed. Tap on "Get Started" to start using the app.